

Send Information and Advice Providers

Name and description	Is support impairment specific?	Who can access support?	Support provided	How is support provided?
<p>ACE Provides independent advice for parents/carers of children aged 5-16 in state schools in England. We aim to help parents and carers understand an increasingly complex education system so that they can help their children to achieve the best possible outcomes.</p>	No	Parents & professionals	Education	<ul style="list-style-type: none"> 0300 0115 142, Monday to Wednesday 10.00am – 1.00pm (term-time only) – check website for opening hours enquiries@ace-ed.org.uk www.ace-ed.org.uk PDF info booklets
<p>Civil Legal Advice (Legal Aid) Free legal advice on education law matters paid for by legal aid. SEN, discrimination and judicial review (e.g. for children not receiving education / unlawful exclusions etc.) remain in scope.</p>	No	Anyone financially eligible for legal aid	Education	<ul style="list-style-type: none"> 0345 345 4345, Monday to Friday, 9.00am-8.00pm, Saturday 9.00am-12noon. Face to face advice - on an exceptional basis
<p>Contact Supports families with disabled children across the UK with advice & information to get the right support. Brings families together to support each other, and helps families to campaign, volunteer, and fundraise</p>	No	Parents & professionals	Education, health, social care, benefits, housing	<ul style="list-style-type: none"> 0808 808 3555, Monday to Friday 9:30am-5.00pm info@contact.org.uk www.contact.org.uk Face to face support, workshops & training in some regions
<p>Down's Syndrome Association The aim of the DSA is to help people with Down's syndrome to live full and rewarding lives.</p>	Down's syndrome	Parents & professionals	Education, health, social care, benefits, housing	<ul style="list-style-type: none"> 0333 1212 300, Monday to Friday 10.00am-4.00pm info@downs-syndrome.org.uk www.downs-syndrome.org.uk
<p>Information, Advice and Support Services They have a duty to provide information, advice, and support to disabled children and young people, and those with SEN, and their parents. They are statutory services and are</p>	No	Parents, children & young people	Education, health, social care	<ul style="list-style-type: none"> Check local service details www.iassnetwork.org.uk/find-your-iass/

free, impartial, and confidential.				
<p>Independent Support</p> <p>An Independent Supporter provides time limited impartial information and support to families and young people with SEN who are going through the process of developing an Education, Health and Care (EHC) Plan.</p>	No	Parents, children & young people	Education, health, social care	<ul style="list-style-type: none"> • Check local service details • www.councilfordisabledchildren.org.uk/findmyis
<p>Independent Parental Special Education Advice (IPSEA)</p> <p>A charity which offers legal advice, support and training to ensure children and young people with Special Educational Needs and Disabilities (SEND) access the right education.</p>	No	Parents & professionals	Education	<ul style="list-style-type: none"> • 2 helplines. Full details on the website • A web based submission form is used rather than an email address • www.ipsea.org.uk • Tribunal Representation
<p>National Autistic Society (Education Rights Service)</p> <p>The leading UK charity for people with autism (including Asperger syndrome) and their families. They provide information, support and pioneering services, and campaign for a better world for people with autism.</p>	Autism, including Asperger syndrome	Parents, young people, Professionals	Education	<ul style="list-style-type: none"> • 0808 800 4102 • educationrights@nas.org.uk • www.autism.org.uk
<p>National Autistic Society (Welfare Rights)</p>	Autism, including Asperger syndrome	Parents & young people	Benefits	<ul style="list-style-type: none"> • 0808 808 3555 • welfare.rights@nas.org.uk • www.autism.org.uk
<p>National Autistic Society (Community Care)</p>	Autism, including Asperger syndrome	Parents	Social care	<ul style="list-style-type: none"> • 0808 808 3555 • communitycare@nas.org.uk • www.autism.org.uk
<p>National Deaf Children's Society -</p> <p>The National Deaf Children's Society is the leading charity dedicated to creating a world without barriers for deaf children and young people.</p>	Deaf children and young people aged 0 - 25.	Parents, children, young people & professionals	Education, health, social care, benefits	<ul style="list-style-type: none"> • 0808 800 8880, Monday to Thursday 9.30am-9.30pm and Friday 9.30am-5.00pm • helpline@ndcs.org.uk • www.ndcs.org.uk • Face to Face, Tribunal Representation
<p>Sense</p>	Deafblind and	Parents, children,	Education, social care,	<ul style="list-style-type: none"> • 0207 520 0957, Monday to

<p>Give legal advice and assistance to deafblind individuals or their family members and supporters.</p>	<p>multi-sensory impaired CYP & adults</p>	<p>young people & professionals</p>	<p>benefits</p>	<p>Thursday 9.00am-5.00pm</p> <ul style="list-style-type: none"> • legal@sense.org.uk • www.sense.org.uk/content/legal-support-service
<p>SOS SEN A national charity aiming to empower parents and carers of children and young people with SEN and disabilities to access the help they are entitled to, particularly in the education system.</p>	<p>No</p>	<p>Parents, children & young people</p>	<p>Education, health, social care</p>	<ul style="list-style-type: none"> • 0208 538 3731, Weekdays during term- time, 9.30am-12.30pm, 2.00pm-5.00pm, Wednesdays 8.30am-10.30pm • admin@sossen.org.uk • www.sossen.org.uk • Face to face, Tribunal Representation, parent workshops