

SENDIASS Transcript

[Soundtrack: Calm, upbeat music plays throughout.]

[Video: Exterior of Spennymoor Library and Leisure Centre. Camera zooms in before cutting to interior shots of the centre.]

[Text: Lisa Kirton, SEND Information & Advice Coordinator at SENDIASS.]

Lisa Kirton:

Families have often told us that they know support exists, so they know the services exist, but what's really challenging at times is finding that support at a time when you need it. So, we wanted to create a one-stop shop. It's happening here — you could come and have a chat with the people from these services and find out the information that you need.

[Video: Visitors approach attendees, converse at pop-up booths, and pick up informational flyers.]

Lisa Kirton:

So, they're in local areas and are available for families to just pop along to and get some information about the support that's available in County Durham.

[Video: A female visitor with red hair speaks with a member of staff.]

[Video: Two female visitors talk to camera.]

Female Visitor 1:

I came with my niece, who has an eight-year-old boy. She just needed a little bit of extra help and support to know where to go with the next stage for him.

[Video: A visitor writes on a notepad, a hand points at informational materials.]

I'd definitely recommend it — it's been very worthwhile. We've had lots of advice, and she's been given lots of good things to take forward to the school where her young boy goes to help him with the next stage in his education.

[Video: A visitor reads information about caseworker support.]

Male Visitor 1:

It's just nice getting in touch with SENDIASS and seeing where we can go from there for certain aspects of support we need, because it makes you realise it's not just you out there. There's a whole bubble of support there to help you instead of feeling like you're left alone. We've been there — it's hard — and it's just nice knowing there are people out there to help you.

[Video: A member of staff writes on a notepad while the red haired visitor speaks to them, a hand points to informational materials.]

[Video: A female visitor and a young male talk to camera.]

Female Visitor 2:

I home-school Seth, so I struggled to find things and places where we can go and do activities. I found a lot of information about that today. Everybody's been lovely and friendly, I've found loads of information, and yeah, it's been really good.

[Video: A montage of visitors interacting with staff, chatting, reading materials. An informational booth with various tips for mindfulness. A female SENDsations staff member talks to camera.]

SENDsations Staff Member:

These sorts of events are local and accessible for people to come along and see what's available. I've learnt so much just by coming to these events myself — even now and he's eleven there are loads of things I didn't know were available.

[Video: A close up of an informational booth. A woman in a purple shirt shows a visitor a leaflet. A close up of The Sensory Place banner on a table.]

Sensory Place Staff Member:

It's really important to come along to an event like this because you'll meet like-minded people, you'll meet organisations that want to help and support you, and it's a great way to network and find out what's available for your children, for yourself, and what help and support is available out there.

[Soundtrack: The calm, upbeat music fades out.]

[Text: SENDIASS and Durham County Council logos. For more information about our drop-in sessions visit www.durhamsendiass.info/dropinsessions